



## TYPE OF WARRANTY

All Blindsgalore brand products are backed by a 3-year limited warranty.

## WHAT IS COVERED

All Blindsgalore products are warranted against original defects in materials or workmanship provided that:

- (1) The product was properly installed and operated.
- (2) Blindsgalore specifications were followed with regard to limitations and requirements.

## WHO IS COVERED

This warranty extends only to you as the original purchaser of the product.

## OBLIGATIONS TO THE CONSUMER

The obligations of Blindsgalore are limited to the repair or replacement of parts or product found to be defective.

Blindsgalore is not responsible for shipping costs, labor costs for measuring, install, removal or reinstalling the product.

If repairs are made under this warranty, the repairs will be made with like or similar components. If the product, color, part/component, or operating system has been discontinued, we will repair or replace only the defective product with the most similar alternative available at the time of repair or replacement.

## WARRANTY INFORMATION

### WHAT THE WARRANTY DOES NOT COVER

This warranty does not cover conditions or damages caused by accidents, alterations, misuse, or failure to follow instructions for measurement, installations, cleaning or maintenance. In addition, normal wear and tear are not covered by the warranty.

All materials can lose original intensity after long exposure to the sun. When left for extended periods in direct sunlight, most materials tend to fade. Cord life varies depending on use. Blindsgalore considers such things normal wear and tear and are not covered by this warranty.

### THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WRITTEN OR ORAL WARRANTIES OR OBLIGATIONS AND LIABILITIES.

No person is authorized to extend or alter this warranty.

### BLINDSGALORE SHALL HAVE NO LIABILITY WHATSOEVER FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so this limitation or exclusion may not apply to you.

### SERVICE

To obtain warranty service, contact:  
Customer Care Center  
[customercare@blindsgalore.com](mailto:customercare@blindsgalore.com)  
(877) 702-5463

Warranty claims must be accompanied by the original sales receipt as well as details regarding the nature of the problem, location of the shade, etc.